

**FORWARDED ON BEHALF
OF
SILVER COMMAND
(INSPECTOR IAN UPTON AND INSPECTOR GLENN NEWMAN)**

**To: All VPD Employees - Civilian and Sworn
COVID-19 Update: April 14, 2020**

The following will provide an update on key developments and reminders for April 14, 2020, in response to the COVID-19 pandemic. As the VPD's response remains fluid and adaptive, it is important that all VPD staff continue to follow the developing situation on a daily basis.

Key Updates for April 14, 2020

- Four VPD members have been seconded to the Integrated Quarantine Act Response and Support Team to assist with compliance of the mandatory quarantine for travelers returning to Canada. **VPD will not be taking the lead on any Quarantine Act enforcement.**
- The Pandemic Working Group has worked with TELUS Health on additional steps to ensure that all VPD member requests for a medical consultation are systematically followed up.
- Enhanced cleaning continues at the VPD - a fogger machine has been acquired to thoroughly clean the interior of all police vehicles as well as all radios and microphones.
- BC EHS staff have been advised not to provide PPE to members from other agencies.
- Shirtland continues to provide dry cleaning services for the VPD, but has modified operating hours.

Operational Considerations

At this time, **VPD member's enforcement authorities remain unchanged** in relation to federal, provincial, and municipal government COVID-19 orders. **Members shall not take enforcement action unless approved by Car 10.**

Integrated Quarantine Act Response and Support Team

Effective April 14, 2020, the Integrated Quarantine Act Response and Support Team (IQARAS) is a new multi-jurisdictional team assigned to support Public Health Agency Canada (PHAC) by ensuring that returning travelers in the Lower Mainland comply with the mandatory 14-day quarantine period they are subject to under the authority of the Federal Quarantine Act.

- Twelve officers from the VPD, Metro Vancouver Transit Police, RCMP, and Abbotsford PD are assigned to conduct checks of the highest-risk travelers who have been identified and prioritized by the PHAC, not by police.
- Four VPD members have been temporarily seconded to this team on a full-time basis.
- VPD Patrol may be requested to assist with a physical check of recent travelers at the request of IQARAS. However, any enforcement under the Federal Quarantine Act will be conducted by, or in conjunction with, IQARAS.
- **VPD should not be taking the lead on any Quarantine Act enforcement.**

- The goal of IQARAS remains education and presence/deterrence. Enforcement will be used as a last resort and only at the request of PHAC.
- The level and nature of VPD involvement is continuously being assessed and remains subject to change.

VPD Medical Help Line

Since March 23, 2020, TELUS Health has provided outstanding support to the VPD by offering a Medical Help Line to quickly connect all VPD staff members and their immediate families with a medical doctor to help answer COVID-19 questions and address other general medical matters. Staff have been provided timely access to assistance. The TELUS Health Medical Help Line is accessible through the following link:

<https://info.copemanhealthcare.com/telus-medical-help-line>

IMPORTANT: As an additional safeguard for VPD staff, the VPD Pandemic Working Group has worked with TELUS Health to ensure that all requests for a medical consultation are followed up systematically:

- When the form is successfully submitted, you should receive a confirmation email within **5 minutes**.
- If you do not receive a confirmation email **within 15 minutes**, please resubmit the form to ensure it's been received.
- You should receive a phone call by a Healthcare Professional within 2 hours after your request has been successfully submitted.
- If you do not receive a phone call or an email response **within 2 hours**, please contact Sgt. Marco Veronesi of the VPD Pandemic Working Group via email (marco.veronesi@vpd.ca) or cell phone (604-353-9780).
- If you are referred for testing, when you receive your test results, please log back in to the TELUS Health Medical Help Line and select *Follow up for a COVID-19 test result*.

The updated guidelines can be found on the VPD's COVID-19 intranet site immediately and will follow on vpdemerg.ca.

Enhanced Fleet Cleaning

The VPD remains focused on minimizing risk to staff during the COVID-19 pandemic, which includes enhanced cleaning efforts throughout all VPD facilities and the fleet.

In addition to ongoing cleaning efforts within the fleet, such as overnight vehicle cleaning, a fogger machine has been recently acquired to more efficiently and effectively clean the interior of all police vehicles as well as all radios and microphones. This is now in use.

- All cleaning agents used are non-toxic, have no fumes, and are approved by the Environment Protection Agency as a disinfectant against COVID-19.

BC EHS and PPE

PPE supply and preservation is currently an issue for all first response agencies, including BC EHS. **Please be advised that BC EHS staff will no longer be giving out PPE to members of any partner agency, including VPD members.** VPD members requiring PPE should go through the standard VPD supply request chain.

Shirtland Drycleaners Operating Hours

Effective immediately, Shirtland Drycleaners will be temporarily adjusting their operating hours, and will now be open from **6:00–16:00 Monday to Friday**, closed on weekends.

Health and Wellness

CISM/Peer Support

Members are reminded that if they require support during the COVID-19 crisis they can contact CISM/Peer Support and *Vancouver Beyond the Blue*. Information on these services and other supports and can be found on the COVID-19 intranet website and on vpdemerg.ca.

Accessing Key COVID-19 Information

From your desk:	VPD's CoVID-19 Information & Updates webpage via the Intranet http://references.sharepoint01.vpd.bc.ca/COVID19/default.aspx
From your email:	Daily Situation Reports distributed to your VPD email address
From the road:	VPD GO 2020-54066 accessible by MDT
From home or cell phone:	Go to vpdemerg.ca . Password: Nitro

SERGEANT TYRONE SIDEROFF

PANDEMIC WORKING GROUP | VPD DOC – INFORMATION OFFICER

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

3585 Graveley Street | Vancouver BC | V5K 5J5

T: 604.717.9183 | E: tyrone.sideroff@vpd.ca | www.vpd.ca

NOTICE: CONFIDENTIAL COMMUNICATION - This transmission may contain confidential or privileged communications, and the sender does not waive any related rights and obligations. If you are not the intended recipient and have received this in error, you must immediately destroy it. Unauthorized copying or distribution of any information herein is strictly prohibited and may constitute a criminal offence, a breach of Provincial or Federal privacy laws, or may otherwise result in legal sanctions. We ask that you notify the Vancouver Police Department immediately of any transmission received in error, by reply email to the sender.